

Logan County Library Technology Plan

THIS PLAN IS VALID FOR A 3 YEAR PERIOD BUT WILL BE REVIEWED YEARLY FOR LOCAL CHANGES/UPDATES.

Library Name: LOGAN COUNTY LIBRARY

Library Director: JULIA RAMIREZ

Street Address: 317 MAIN STREET

City: STAPLETON

State: NEBRASKA Zip: 69163

County: LOGAN

Telephone number: 308-636-2343

Population of city and census year from: 325 in 2020

Population of county and census year from: 716 in 2020

Technology Plan covers the Fiscal years of:

10/01/2025- 09/30/2028

Technology Planning Committee for Library and/or Community

List the individuals on your planning team, including community representatives. Include each person's position and organization/business affiliation.

JULIA RAMIREZ, MELODY HANSEN, VERONICA NEAL, MARLENA KRUGER,
LYNDEL JOHNSON, JONI MORASH

What current technology exists in other entities within your community, such as the school or city offices? For example, are there computer labs available in the community? Do the city offices have access to the Internet? Do local businesses have access to the Internet?

THERE IS ONE COMPUTER LAB AT STAPLETON SCHOOLS

PUBLIC INTERNET IS ACCESSIBLE AT THE PUBLIC LIBRARY, SCHOOL, VILLAGE OFFICE.

Goals and Strategy

List and describe in the immediate paragraph below the basic goals for the use of technology, both hardware and software, and how these goals will be implemented.

For example, how essential are telephone services and Internet access for the community? Why do you have the telephone? For which services is it essential to have telephone access and how does that fit within the goals of better serving the public?

These goals should cover the use of technology, continuing education, equipment needs/improvements, maintenance, plus others. Use sections a-d to provide more details to questions such as: Will the library be able to upgrade to a different type of Internet service? Will another phone line be added? Who will assist with these technological changes?

Separate sections of continuing education, technical support, budget assessment, and evaluation are also included in this technology planning worksheet to help better describe the details of any goals related to those areas.

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WE PROVIDE COMPUTERS AND INTERNET ACCESS TO OUR PATRONS FOR THEIR USE. WE ALSO OFFER COPY SERVICE, TV USE FOR PRESENTATIONS, AND CRICUT USE FOR CRAFTS. IT'S IMPORTANT FOR US TO OFFER THESE SERVICES TO OUR SMALL COMMUNITY TO ALLOW EVERYONE EQUAL ACCESS. WE HAVE A PHONE AND VOICEMAIL FOR HOURS WE ARE NOT AVAILABLE. THIS ALLOWS OUR LIBRARIAN TO REACH OUT TO THOSE WHO CALL WHEN CLOSED. WE KEEP OUR PHONE AND INTERNET SERVICE AT THE BEST AVAILABLE SPEEDS TO ENSURE ITS RELIABLE. SERVICE IS PROVIDED BY GREAT PLAINS COMMUNICATIONS. OUR GOAL IS TO PROVIDE THE MOST UP TO DATE RESOURCES TO OUR PATRONS AND WE CONTINUE TO IMPROVE TECHNOLOGY ON AN AS NEEDED BASED ON OUTSIDE INPUT AND SURVEYS. WE HAVE AN UP-TO-DATE WEBPAGE AND FACEBOOK PAGE THAT WE INTERACT WITH THE COMMUNITY ON. WE ALSO OFFER OVERDRIVE TO OUR PATRONS FREE OF CHARGE, AND HAVE UPDATED OUR WIKI LIBRARY SYSTEM SO PATRONS HAVE ONLINE ACCESS TO OUR LIBRARY CATALOG.

a. As part of your goals that relate to technology planning, do you anticipate adding any new and/or updated technology for your library within the next three years? If the answer is no, please elaborate why and then go to the section on Continuing Education.

WOULD LIKE TO ADD NEW MAC COMPUTERS TO THE LIBRARY BY END OF 2025, IT IS LIKELY THAT WE MAY ADD A TABLET, KINDLE, OR IPAD FOR READING PURPOSES. WE WILL ADD EQUIPMENT AS NECESSARY AND TO KEEP THINGS IN WORKING ORDER.

b. If you are adding any new type or form of technology (e.g. telephone lines, upgrade in Internet service, computer hardware and software), please be more specific on the details. These details should provide the library with enough information to investigate the type of equipment needed to purchase. Explain why the library is adding this technology and how it would benefit the community as a whole.

WE WILL CONTINUE TO RESEARCH THE BEST TABLETS FOR OUR PATRONS AND THE NEED FOR THESE. WE PLAN TO CONSULT WITH A COMPUTER PROFESSIONAL IN ORDER TO DO SO. ANY UPGRADES TO COMMUNITY INTERNET ACCESS WILL BE REVIEWED IF MULTIPLE INTERNET OPTIONS BECOME AVAILABLE.

c. For each type of technology, explain who would be responsible for installation. Please include the individual's position and their organization/business affiliation.

d. For each type of new and/or improved technology, explain who would be responsible for maintenance and/or technical support of the hardware, software, or access. Please include the individual's organization/business affiliation.

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WE HAVE A CONTRACT THROUGH THE LOGAN COUNTY COURTHOUSE THAT WE ARE ABLE TO UTILIZE THE IT COMPANY THAT COMES IN TO SERVICE THEIR COMPUTERS AND EQUIPMENT. THE COMPANY IS CALLED INTEGRATED COMPUTER SYSTEMS AND JIM HOATSON IS OUR CONTACT. WE ALSO HAVE TECH SUPPORT FROM NEBRASKA LIBRARY COMMISSION THAT WE ALSO UTILIZE.

Continuing Education Opportunities

What kinds of continuing education opportunities/workshops are available to you locally and/or regionally to assist the staff with continued improvement of current library service through the use of technology? Please name examples of specific classes or workshops.

Where would staff and/or volunteers go to receive this continuing education? What other types of resources would be helpful (i.e. print)? Would staff and/or volunteers attend training through the regional library system, Nebraska Library Commission, or local community college? STAFF AND OCCASIONALLY BOARD MEMBERS DO TRAVEL TO TRAININGS OFFERED THROUGH THE NEBRASKA LIBRARY COMMISSION AND ALSO COMPLETES THEM ONLINE. WE ALSO USE TRAININGS PROVIDED BY OUR SOFTWARE PROGRAMS, IE CRICUT.

1. What kinds of additional continuing education would be needed to make any new and/or improved technology most beneficial to your community? What specific types of workshops and/or classes would staff and/or volunteers need to attend? Where are these workshops and/or classes available?

CURRENTLY THERE ARE NO WORKSHOPS WE ARE CONSIDERING, BUT WILL BE OPEN TO ANY THAT THE NE LIBRARY COMMISSION MAY OFFER.

2. Who would be responsible for training local library staff and library customers in the use of the new and/or improved technology? How would the training be offered? What training would be offered?

OUR LIBRARY DIRECTOR AND BOARD MEMBERS ARE RESPONSIBLE FOR TRAINING PATRONS ON NEW TECHNOLOGY. THIS IS DONE THROUGH EVENTS AT OUR LIBRARY. WE HAVE PLANS ON HOSTING CRICUT FUN DAYS WHERE PATRONS CAN COME IN AND LEARN MORE ABOUT USING THE EQUIPMENT.

Technical Support/Maintenance

Who in your community and/or surrounding region has the technology expertise to connect current hardware, load software, and troubleshoot when problems occur? Who is responsible for helping the library when the Internet is down? Please be specific with the name of the individual, their position, and affiliation.

GREAT PLAINS COMMUNICATIONS
INTEGRATED COMPUTER SOLUTIONS

Logan County Library Technology Plan

JIM HOATSON, TECHNOLOGY CONSULTANT, MCP, A+ CERTIFIED

Evaluation

What kind of process does the library use to evaluate this technology plan, which includes monitoring the progress toward the specific goals and strategies noted in the first part of the technology plan? How is each goal (area) going to be evaluated for progress? Describe the methods of evaluation for each goal.

What information will the library use to assist with this evaluation? For example, does the library provide surveys to customers about specific technological services? Does the technology planning committee meet on a regular basis?

How often does the library re-evaluate the technology plan? How is the overall plan reviewed? This process should also note how the library addresses any corrections and/or adjustments to the original goals of service. Note any action by the Board of Trustees or Technology Committee.

Please note: The plan should be reviewed at least once a year even if you have written a multiple-year technology plan. You need not submit the annual review to the Commission, but we strongly suggest you file your annual review with your multiple-year technology plan.

WE HAVE RECENTLY IMPLEMENTED OUR TECHNOLOGY PLAN AND PRESENTED A DIGITAL SURVEY TO OUR PATRONS. WE REVIEW INPUT AND MEET MONTHLY AS A TRUSTEE BOARD. WE CONTINUOUSLY UPDATE OUR GOALS AND WORK TO MEET THE EVER CHANGING NEEDS OF OUR COMMUNITY.

Technology Assessment/Inventory

Number of telephone lines in the library: 1

Monthly cost of telephone service: \$106.23/month (phone and internet)

Name of telephone service provider: GREAT PLAINS COMMUNICATIONS

Fax Number: 308-636-2678

Does the phone/fax/Internet share the same line? FAX SHARED WITH COURTHOUSE

Do you have Internet in your library (circle one)? YES

Name of Internet service provider: GREAT PLAINS COMMUNICATIONS

How does the library access the Internet (through dial-up, DSL, or through another type of technology)? FIBER OPTICS

Monthly cost of Internet service: \$106.23/month (phone and internet)